

Community Comparison

Use this guide when visiting memory care communities. Haven Memory Care is pre-filled as your reference standard. Complete one column for each community you tour.

HOW TO USE THIS GUIDE

- 1 Schedule tours at the memory care communities you are considering.
- 2 Bring this guide to each tour and ask every question listed.
- 3 Fill in one blank column per community you visit.
- 4 Compare your completed columns against Haven Memory Care's pre-filled answers.
- 5 Use your findings to make a confident, informed decision for your family.

NOTE TO FAMILIES — What to Know Before You Tour

Service Plan vs. Care Plan: Georgia law requires every memory care community to provide a **Service Plan** — a basic checklist covering 6 ADL categories (bathing, dressing, grooming, eating, mobility, toileting). This is the legal minimum. A **Care Plan** is a clinical document addressing the actual progression of your loved one's specific disease — not required by law, but Haven Memory Care provides both. Ask every community whether they provide a Care Plan in addition to the Service Plan.

Why Full-Time RNs Matter: Many communities have nurses “on-call” or part-time. Haven Memory Care is the **only community in Northeast Georgia with multiple Registered Nurses on staff full-time** — present and conducting daily real-time assessments of every resident, allowing proactive response before small changes become a crisis.

Daily Assessments: Ask each community how frequently residents are clinically assessed. Haven Memory Care RNs assess every resident daily in real time — not just at 30 or 90-day scheduled intervals.

FAMILY INFORMATION

Your Name:

Loved One's Name:

Phone / Email:

Date of Visit:

Diagnosis (if known):

Stage / Level:

Tip: Print multiple copies of Pages 2–3 if you are touring more than 5 communities.

COMMUNITY COMPARISON TABLE

Fill in one column per community you visit. Compare against Haven Memory Care (pre-filled, left column).

CRITERIA	Haven Memory Care Athens, GA	Community 1 (write name below)	Community 2 (write name below)	Community 3 (write name below)	Community 4 (write name below)	Community 5 (write name below)
1. NURSING & CLINICAL STAFF						
RNs on staff FULL-TIME (not on-call)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Number of full-time RNs	Multiple RNs					
LPNs on staff	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Medication Aides on staff	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
CNAs — dementia-trained	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
24/7 nursing coverage	Yes — 24/7					
Physician response time	30-min response (TCPA partner)					
2. CARE PLANNING						
Service Plan provided (ADL-based, legally required)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Clinical Care Plan provided (disease-specific, NOT required by law)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Care Plan review frequency	30 days initial then every 90 days					
Daily RN clinical assessments (real-time, not scheduled only)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Family involved in care planning	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Staffing ratio basis	Individual acuity (exceeds state min.)					
Exclusively memory care (no assisted living mixing)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Types of dementia served	All forms: Alzheimer's, Lewy Body, FTD, Vascular + more					
Stage of care accepted	Mid-to-late stage					
Aging in place (no forced relocation as disease progresses)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Cognitive age scale used (Alzheimer's residents)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Dedicated research department	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No

CRITERIA	Haven Memory Care Athens, GA	Community 1 (write name below)	Community 2 (write name below)	Community 3 (write name below)	Community 4 (write name below)	Community 5 (write name below)
4. ACTIVITIES PROGRAM						
Full-time dedicated activities staff (not shared with caregiving)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Stage-specific activities (tailored to each resident's level)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Music therapy	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Pet therapy	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Aromatherapy	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Warm hand massage	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Proprietary activities program (unique — not a generic template)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
5. FACILITY & SAFETY						
Campus size / setting	11 acres hardwoods Athens, GA					
Keyless entry / security system	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Secure outdoor spaces	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Wandering / elopement prevention	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Clear simple layouts (reduce resident confusion)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Faith-based, staff chaplain	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Locally owned	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
6. ADDITIONAL SERVICES						
Respite care available	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Hospice care coordination (vetted NE Georgia partners)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Pharmacy partner	Adds Pharmacy (twice-daily delivery)					
Family education resources (videos, literature)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
24/7 medical records portal (family access)	√ Yes	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
7. COST & PAYMENT						
Payment type	Private Pay Only					

CRITERIA	Haven Memory Care Athens, GA	Community 1 (write name below)	Community 2 (write name below)	Community 3 (write name below)	Community 4 (write name below)	Community 5 (write name below)
Monthly rate (approx.)	Contact us for personalised rates					
What's included in monthly rate?	All-inclusive care (ask admissions for details)					
Additional fees / add-ons?	None hidden — transparent pricing					

QUESTIONS TO ASK ON YOUR TOUR

Nursing & Clinical Staff

- ☐ Do you have Registered Nurses on staff full-time, or are they on-call?
- ☐ How many RNs are on staff, and what are their scheduled hours?
- ☐ Who provides care overnight — RNs, LPNs, or CNAs?
- ☐ What is your response time when a resident has a medical issue?
- ☐ Are your care partners specifically trained in dementia care?

Care Plans

- ☐ Do you provide a clinical Care Plan in addition to the legally-required Service Plan?
- ☐ How often are Care Plans reviewed — and who conducts the review?
- ☐ How frequently are residents clinically assessed by an RN?
- ☐ How are families notified when a resident's condition changes?
- ☐ What happens if my loved one's care needs exceed your capabilities?

Memory Care Specialization

- ☐ Is this an exclusively memory care community, or are assisted living residents also served?
- ☐ What forms of dementia do you specialize in?
- ☐ What stage of dementia do you accept at admission?
- ☐ What is your philosophy on "aging in place"?
- ☐ How do you prevent elopement (wandering)?

Activities & Daily Life

- ☐ Do you have full-time dedicated activities staff, or is it shared with caregiving duties?
- ☐ Are activities tailored to each resident's specific stage of diagnosis?
- ☐ What does a typical day look like for a resident here?
- ☐ How do you handle residents with behavioral or mood challenges?

Cost & Transparency

- ☐ What is included in the monthly rate — and what costs extra?
- ☐ Do you accept Medicaid or Medicare for long-term care?
- ☐ Have your rates increased in the past 2 years? By how much?
- ☐ What happens if a resident's personal funds run out?

MY NOTES — Community by Community

Haven Memory Care: _____

Community 1: _____

Community 2: _____

Community 3: _____

Community 4: _____

Community 5: _____

Completed by: _____

Date: _____

Relationship: _____

Signature: _____

Phone / Email: _____

Ready to choose Haven Memory Care? Call us at **(706) 817-2402** or visit **havenmemory.com** to schedule your personalized tour with a Certified Dementia Practitioner. We are proud to be Northeast Georgia's only exclusively dedicated memory care community — and we welcome you to compare us against any other community.

This guide is provided by Haven Memory Care for informational purposes to help families make informed memory care decisions. © 2025 Haven Memory Care. All rights reserved.